



BOOKING TERMS & CONDITIONS

1. Deposit

In order to confirm a reservation Hansen Safaris requires a 50% non-refundable deposit on confirmation of bookings and a balance of payment is required 30 days prior to date of Safari commencement.

Safaris Itineraries are subject to change under circumstances out of the control of Hansen Safaris, in this event Hansen Safaris will undertake to amend the Itinerary to an equal or better standard of the initial proposed itinerary.

2. Cancellation

Cancellation after the confirmation deposit has been received will result in a loss of deposit. Cancellation at 30 days or less will incur a cancellation fee of a 100% of total cost. Hansen Safaris reserves the right to cancel all services booked by Hansen Safaris should full payment not be made prior to arrival. For short lead time bookings, within 30 days, Hansen Safaris will expect payment in full on confirmation of bookings.

3. Method of Payment

All payments are to be paid directly into Hansen Safaris Bank Account. The cost of the transfer is the responsibility of the transferee.

4. Travel Insurance

All clients must take out comprehensive travel insurance covering them for personal effects, personal accident, medical and emergency travel expenses, cancellation and curtailment as the booking will be subject to cancellation penalties as detailed above. As a client of Hansen Safaris you are automatically covered for all expenses relating to emergency evacuation expenses in the event of an accident or illness at any location forming part of your itinerary as booked through Hansen Safaris. This cover guarantees admission to a suitable hospital or clinic as nominated by AAR Health Services. Our insurer liability ceases upon admission to hospital or clinic. Please contact us should you require further information.

5. Visas and Passports

It is important that you thoroughly check your visa requirements before your intended date of travel, as Hansen Safaris cannot be held responsible should necessary visa requirements not be fulfilled.

6. Air tickets

In order to comply with international insurance requirements all airline tickets must clearly show the passenger's title, name and surname (as indicated in their passport). As this applies to both scheduled and charter flights we would be grateful if you could provide us with this information at the time of your reservation.

The air fare and airport tax quoted are current and are subject to change without prior warning should the airline impose an increase in rates for any reason. Should the fare quoted not be available at the time of booking the next applicable fare will be booked and amended costs advised accordingly. Please note that fares may increase between time of booking, time of payment and the ticket being issued.

7. General

a) Malaria

It is important that you take precautions against malaria prior to the commencement of your holiday. We recommend that you contact your doctor, pharmacist or travel advisory clinic for advice on the Malaria areas and as to which prophylactic is recommended.

b) Yellow Fever

Yellow fever vaccinations are no longer a legal requirement for entry into Tanzania or Zanzibar. Please note however that your country of origin, or other countries visited on your tour may require this certificate upon your re-entry. Please confirm with a travel clinic prior to travel.

c) Dietary requirements

Any special dietary requirements must be advised at time of booking or well in advance of check-in. We will do our utmost to comply with your requirements

d) Preferred clothing on safari

On Safari we recommend light cotton shirts and trousers / shorts. The best colors are khaki, beige and white. Light cotton, long sleeved clothing is recommended for game drives. Evenings can be cool/cold on game drives and some form of jersey or wind-breaker is recommended even during the summer months. Please take note of special requirements and equipment needed for climbing Kilimanjaro. Relevant information will be sent out to individual clients. Zanzibar is a conservative Muslim society, dressing modestly is important when leaving your hotel and traveling around the island, and in particular around Stone Town.